



DIRECTORS/OVERSIGHT/COMMITTEE TRAINING

All courses can be delivered remotely

COURSES	CPD	Board of Directors CPD Training	Board Oversight CPD Training	Credit Committee CPD Training	Credit Control Committee CPD Training	Nominations Committee CPD Training
Ethics & Governance for Credit Unions (ANNUAL REQUIREMENT)	1 Hour	√	√	√	√	√
Complaint Handling & the Financial Services Ombudsman for Credit Unions	1 Hour	√	√	√	√	√
Criminal Justice Corruption Offences Act 2018	1 Hour	√	√	√	√	√
Protected Disclosures Act (Whistleblower)	1 Hour	√	√	√	√	√
Consumer Protection Code - definition of vulnerability and dementia	1 Hour	√	√	√	√	√
The Distressed Borrower - considerations for Credit Unions and Banks	1 Hour	√	√	√	√	√
Effective Delegation	1 Hour	√	√	√	√	√
The Personal Insolvency Bill - considerations for Credit Unions	2 Hours	√	√	√	√	√
Introduction to the Nomination Committee - duties and responsibilities	2 Hours					√
Fraud Awareness Training	2 Hours	√	√	√	√	√
Anti-Money Laundering with Annual Assessment test (ANNUAL REQUIREMENT)	2 Hours	√	√	√	√	√
The Succession Act, Inheritance & Nominations for Credit Unions	2 Hours	√	√			
Understanding and interrogating how a Business uses and manages its Cash flow	2 Hours	√	√	√	√	
Loan Protection / Life Savings & Death Benefit Insurance	2 Hours	√	√	√		
Consumer Credit - considerations and statutory obligations for Credit Unions	2 Hours	√	√	√	√	
Assertive Communications - getting the most from your meetings	2 Hours	√	√	√	√	√
Categories of Insurance, Products and Service.	2 Hours	√	√	√		
Effective & Efficient Meetings	2 Hours	√	√	√	√	√
Time Management	2 Hours	√	√	√	√	√
Change Management	2 Hours	√	√	√	√	√
Data Protection including GDPR obligations for Credit Unions (ANNUAL REQUIREMENT)	3 Hours	√	√	√	√	√
Digital Marketing of Financial Services – GDPR & Consumer Credit Act considerations	3 Hours	√	√	√		
Introduction to Board Oversight - duties and responsibilities	3 Hours		√			
Understanding Pearls, financial ratios, and identifying business performance through financial reports.	3 Hours	√	√	√	√	
Introduction to Board Governance - duties and responsibilities	3 Hours	√				
Lending evaluation, Accounts interpretation and Loan procedural Best Practice for Credit Unions	4 Hours	√	√	√		
Credit Control Legislative Procedures and Best Practice Workshop for Credit Unions	4 Hours				√	
Lending to Start Ups	4 Hours	√	√	√		



MANAGEMENT & STAFF TRAINING

All courses can be delivered remotely

COURSES	CPD	Management CPD Training	Lending CPD Training	Credit Control CPD Training	Operations Staff CPD Training	Back Office Staff CPD Training
Ethics & Governance for Credit Unions (ANNUAL REQUIREMENT)	1 Hour	√	√	√	√	√
Complaint Handling & the Financial Services Ombudsman for Credit Unions	1 Hour	√	√	√	√	√
Criminal Justice Corruption Offences Act 2018	1 Hour	√	√	√	√	√
Protected Disclosures Act (Whistleblower)	1 Hour	√	√	√	√	√
Consumer Protection Code - definition of vulnerability and dementia	1 Hour	√	√	√	√	√
The Distressed Borrower - considerations for Credit Unions and Banks	1 Hour	√	√	√	√	
The Banknote recycling framework (Required by cash-handlers every 2 years)	1 Hour				√	√
Effective Delegation	1 Hour	√				
The Personal Insolvency Bill - considerations for Credit Unions	2 Hours	√	√	√	√	
Fraud Awareness Training	2 Hours	√	√	√	√	√
Anti-Money Laundering with Annual Assessment test (ANNUAL REQUIREMENT)	2 Hours	√	√	√	√	√
The Succession Act, Inheritance & Nominations for Credit Unions	2 Hours	√	√	√	√	√
Understanding and interrogating how a Business uses and manages its Cash flow	2 Hours	√	√	√		
Loan Protection / Life Savings & Death Benefit Insurance	2 Hours	√	√	√	√	√
Consumer Credit - considerations and statutory obligations for Credit Unions	2 Hours	√	√	√	√	√
Assertive Communications - getting the most from your meetings	2 Hours	√	√	√		
Categories of Insurance, Products and Service	2 Hours	√	√	√	√	√
Effective & Efficient Meetings	2 Hours	√	√	√		
Time Management	2 Hours	√	√	√	√	√
Change Management	2 Hours	√	√	√	√	√
Data Protection including GDPR obligations for Credit Unions (ANNUAL REQUIREMENT)	3 Hours	√	√	√	√	√
Digital Marketing of Financial Services – GDPR & Consumer Credit Act considerations	3 Hours	√	√	√	√	√
Understanding Pearls, financial ratios, and identifying business performance through financial reports.	3 Hours	√	√			
Lending evaluation, Accounts interpretation and Loan procedural Best Practice for Credit Unions	4 Hours	√	√			
Credit Control Legislative Procedures and Best Practice Workshop for Credit Unions	4 Hours	√		√		
Lending to Start Ups	4 Hours	√	√			

Contact us today to see how we can help you complete your Credit Union BOARD & STAFF Training

With 29 CPD courses totaling 61 Hours to choose from, ranging from 1-4 hours in duration, you can mix and match whatever courses you require, to as many or as few people as you decide. Training courses can now be delivered via ZOOM or TEAMS, whenever suits you, saving you time, while delivering relevant CPD training in a cost-effective manner to your Credit Union.

Credit Union Continuing Professional Development Courses now available FOR REMOTE DELIVERY

Consulting, Training & Mediation

MA, MIITD, LIB, QFA, CUA, CUC, CUG, CMILT, AMSOE, AMIRTE

Tom Martin



All courses can be delivered remotely

Continuing Professional Development - Irish League of Credit Unions / Institute of Bankers / Life Insurance Association

 CPD Training courses for Directors / Board Oversight Volunteers / Management / Staff	CPD Accredited by Institute of Bankers	CPD Accredited by Life Insurance Association	CPD Accredited by Irish League of Credit Unions	CPD Hours
Ethics for Credit Unions - Directors, Board Oversight & Staff (ANNUAL REQUIREMENT)	√	√	√	1 Hour
Complaint Handling & the Financial Service Ombudsman for Credit Unions	√	√	√	1 Hour
Criminal Justice Corruption Offences Act 2018	√	√	√	1 Hour
Protected Disclosures Act (Whistleblower)	√	√	√	1 Hour
Consumer Protection Code - definition of vulnerability and dementia	√	√	√	1 Hour
The Distressed Borrower - considerations for Credit Unions and Banks	√	√	√	1 Hour
The Banknote recycling framework (Required by cash-handlers every 2 years)		√	√	1 Hour
Effective Delegation			√	1 Hour
The Personal Insolvency Bill - considerations for Credit Unions - Directors, Board Oversight & Staff.	√	√	√	2 Hours
Introduction to the Nomination Committee - duties and responsibilities		√	√	2 Hours
Fraud Awareness Training	√	√	√	2 Hours
Anti-Money Laundering with Annual Assessment test - Directors, Board Oversight & Staff. (ANNUAL REQUIREMENT)	√	√	√	2 Hours
The Succession Act, Inheritance & Nominations for Credit Unions - Directors, Board Oversight & Staff.	√	√	√	2 Hours
Understanding and interrogating how a Business uses and manages its Cash flow	√	√	√	2 Hours
LP/LS & DBI for Credit Unions - Directors, Oversight & Staff. (All Operations staff must complete Insurance training)		√	√	2 Hours
Consumer Credit - considerations and statutory obligations for Credit Unions	√	√	√	2 Hours
Assertive Communications - getting the most from your meetings			√	2 Hours
Categories of Insurance, Products and Service.	√	√	√	2 Hours
Effective & Efficient Meetings			√	2 Hours
Time Management			√	2 Hours
Change Management			√	2 Hours
Data Protection including GDPR obligations for Credit Unions - Directors, Board Oversight & Staff. (ANNUAL REQUIREMENT)	√	√	√	3 Hours
Digital Marketing of Financial Services – GDPR & Consumer Credit Act considerations			√	3 Hours
Introduction to Board Oversight - duties and responsibilities		√	√	3 Hours
Understanding Pearls, financial ratios, and identifying business performance through financial reports.		√	√	3 Hours
Introduction to Board Governance - duties and responsibilities		√	√	3 Hours
Lending evaluation, Accounts interpretation and Loan procedural Best Practice for Credit Unions	√	√	√	4 Hours
Credit Control Legislative Procedures and Best Practice Workshop for Credit Unions	√	√	√	4 Hours
Lending to Start Ups.	√	√	√	4 Hours



Other Training Courses available

Selling and negotiation training – for Management & Staff	2 Hours
Cash keeping Best Practice – for Management & Staff	1 Hour
Raid precautions and security	1 Hour
Multi-tasking	1 Hour
Thinking outside the box	1 Hour
Effective Delegation	1 Hour
Managing Performance – for Management & Supervisors	1 Hour